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TERMS AND CONDITIONS

This Website is the property of the Hotelatelier group of companies, which includes the companies High Tech Hotels and Resorts, S.A.U.; Hotel Puerta del Sol, S.A; Hoteles Tecnológicos 2010, S.A; and Old Town Hotels, S.L; hereinafter **Hotelatelier Group**, and operates under the brand names Hotelatelier, Petit Palace Hoteles, Icon Hotels, Groovie Hotels, Hotelity y Eventier. By accessing this Website, you confirm that you have understood and accept the following terms and conditions:

Terms and Conditions

The content, commercial activities, products and services included in this website are not intended for nor aimed at anyone living in jurisdictions where such content is not authorised. Accessing this Website is the sole responsibility of users.

Accessing this Website does not imply that any kind of commercial relationship has been entered into between Hotelatelier Group and the user. By accessing and navigating this Website, the user accepts and is aware of the legal notices and terms and conditions of use contained within it.

Updating and Amending Information

The information shown on this website is valid as of the date of its most recent update. Hotelatelier Group reserves the right to update, amend or remove information from this website and to restrict or prohibit access to the website. This website may not be altered, changed, modified or adapted. Nevertheless, Hotelatelier Group reserves the right to make any changes and modifications it deems appropriate at any time, making use of this right at any time and without prior notice.

Hotelatelier Group reserves the right to unilaterally amend the terms and conditions of use of this website. Any amendment will be communicated in due time. Amendments to the terms and conditions of use will take effect from the moment that they are published on the website.

Content

Hotelatelier Group makes every effort to avoid errors in any content that appears on this website. Hotelatelier Group does not guarantee, nor is it liable for, consequences arising from errors in any third party content that may appear on this website. Hotelatelier Group takes no responsibility for any discrepancies that may exist between printed documents and their electronic version published on this website. In the event of any discrepancy between printed documents and the version published on the website, the printed version shall prevail. Hotelatelier Group is not liable whatsoever for any content, commercial activity, products or services that may appear via hyperlinks (*links*), either directly or indirectly, from this website. The presence of links on the Hotelatelier Group website, except where expressly stated otherwise, is purely for informational purposes and does not imply any suggestion, invitation or recommendation of said links whatsoever. These links do not represent any type of relationship between Hotelatelier Group and the individuals or companies who own the websites that are accessed via said links.

Hotelatelier Group reserves the right to unilaterally remove the links appearing on its website at any time. Hotelatelier Group takes no responsibility for the content of any forum or debate in cyberspace (*chat*), bulletin boards or any type of exchange linked to this website. Whenever required by legal summons or the applicable authorities, Hotelatelier Group will co-operate to identify individuals responsible for any content

that violates the law. Hotelatelier Group accepts no liability arising from the exchange of information among users. Responsibility for statements shared on this website belongs solely to their authors. Users are prohibited from sharing any data with or via this website or others belonging to Hotelatelier Group that infringes the property rights of third parties or the content of which is threatening, defamatory, obscene, pornographic; or, sharing any other material that constitutes or incites conduct that may be considered a criminal offence.

Hotelatelier Group reserves the right to restrict or block the access of any Internet user who introduces any content to this Website that violates legal standards or is considered unethical, reserving the right to exercise any legal measures that it deems appropriate to prevent this type of conduct.

Navigation, access and security

By accessing and navigating this Website, the user accepts and is aware of the legal notices and terms and conditions of use contained within it. Hotelatelier Group makes every effort to ensure optimum conditions for navigation and to avoid any kind of harm that could occur during the session. Hotelatelier Group assumes no liability for access interruptions to this Website and does not guarantee that it will be free of errors. It also assumes no liability for the content or software that may be accessed via this Website nor does it guarantee that this is free of errors or will cause no detriment. Under no circumstances will Hotelatelier Group be responsible for loss, harm or damages of any kind that may arise from accessing or using the Website, including but not limited to those incurred by information systems or caused by the introduction of a virus or malware. Hotelatelier Group takes no responsibility for damage that may be incurred by users due to inappropriate use of this website.

Intellectual and Industrial Property

This Website and the content it hosts are protected by laws on Intellectual Property. They may not be exploited, reproduced, distributed, modified, publicly communicated, transferred or changed, either in whole or in part.

Accessing this website does not confer any rights or ownership to the user over the intellectual property rights of the content hosted within it. The content of this website may be downloaded to the user's device for personal use only and not for any commercial purpose; the content of this website may therefore not be exploited, copied, distributed, modified, publicly communicated, transferred, transformed or used for public or commercial purposes. Hotelatelier Group does not transfer ownership of its software to users. The user is the owner of the medium on which the software is recorded. Hotelatelier Group reserves all intellectual and industrial property rights, including that of the software. If the user transfers software from this website to their device, they may not dissect it in order to study it, decompile it, nor translate the version of original source code or its language to another code or language.

The commercial name, trademarks, logo, products and services contained in this website are protected by law. Hotelatelier Group reserves the option to exercise any applicable legal powers against users who violate or infringe its intellectual and industrial property rights.

E-commerce

In accordance with Spanish Law 34/2002, of 11 July, on Information Society Services and Electronic Commerce, we provide you with our details in the event of any request, question and/or complaint. You can contact us in writing at any of the following addresses:

HIGH TECH HOTELS A RESORTS, S.A.U.; Paseo de la Castellana, 143 – 9º Planta. 28046-Madrid

Tax ID code (Código de Identificación Fiscal, CIF): A82756610 – Trading Company registered in the Commercial Registry of Madrid, Volume 15.693, Folio 134, Section 8, Sheet No. M-264414.

HOTELES TECNOLÓGICOS 2010, S.A.; Paseo de la Castellana, 143 – 9º Planta. 28046-Madrid

CIF: A86069465 – Trading Company registered in the Commercial Registry of Madrid, Volume 28.313, Folio 76, Section 8, Sheet No. M-509960.

HOTEL PUERTA DEL SOL, S.A.; Paseo de la Castellana, 143 – 9º Planta. 28046-Madrid

CIF: A83956136 – Trading Company registered in the Commercial Registry of Madrid, Volume 19.919, Folio 106, Section 8, Sheet No. M-351176.

OLD TOWN HOTELS, S.L; Paseo de la Castellana, 143 – 9º Planta. 28046-Madrid

CIF: B57914327– Trading Company registered in the Commercial Registry of Palma de Mallorca, Volume 2.701, Folio 167, Sheet No. PM-76.343.

Or via the following email address: hotelatelier@hotelatelier.com

PRIVACY POLICY

In accordance with the provisions of Regulation (EU) 2016/679 of the European Parliament and of the Council, of 27 April 2016 (hereinafter “GDPR”), we declare that all personal data provided by the User via this website will be incorporated and handled in files owned by the Hotelatelier Group for the sole purpose of responding to the User’s requests, keeping them informed and improving their customer experience.

Basic information on personal data protection

Data Controller HOTELATELIER GROUP (Comprising the companies High Tech Hotels and Resorts, S.A.U.; Hotel Puerta del Sol, S.A; Hoteles Tecnológicos 2010, S.A. and Old Town Hotels, S.L.)

Purpose Commercial prospecting.

Legitimation Consent

Recipients Data may be transferred to other companies in the group.

Rights Access, rectification, cancellation, objection to and limitation of processing.

Further information on personal data protection

Data Controller

The data controller is HOTELATELIER GROUP, which consists of the following companies: High Tech Hotels and Resorts, S.A.U.; Hotel Puerta del Sol, S.A; Hoteles Tecnológicos 2010, S.A; and Old Town Hotels, S.L; with registered address at Paseo de la Castellana, 143 – 9º Planta. 28046-Madrid. With CIF: A82756610, Telephone: 915159450 and email address hotelatelier@hotelatelier.com

Purpose for which data is processed

Hotelatelier Group accesses personal data for the sole and exclusive purpose of enabling it to respond to requests made by users and to keep them informed, including via electronic means, about our products and services, without Hotelatelier Group being able to apply or use this data for any other purpose than that for which users have given their express authorisation.

Data storage

The personal data provided will be stored unless its deletion is requested by the party concerned, or, where applicable, for a period of five years following the most recent confirmation of interest by the party concerned, in which case their data must either be destroyed or returned. The above is without prejudice to the existence of any legal provision that requires certain data to be stored or that data may be used in the event of a complaint arising from the provision of the services agreed upon by the party concerned.

Legitimation for data processing

The legal basis for the processing of user data is the consent given by the party concerned for us to respond to his/her requests and keep him/her informed about our products and services.

Recipients

The party concerned expressly authorises the transfer of his/her data to other Hotelatelier Group companies in order for them to use it for the purposes outlined in this privacy policy. In the event that the party concerned provides Hotelatelier Group with the personal data of third parties, the party concerned declares that this data is true and that they have informed said parties of it and requested their previous and express consent for their data to be used by Hotelatelier Group.

Exercise of rights

The party concerned may exercise the following rights at any time, as set out by the GDPR, in relation to the processing of his/her personal data:

- The right to request access to his/her personal data.
- The right to request the rectification or deletion of his/her data.
- The right to request limitation of its processing.
- The right to object to its processing.
- The right to portability of the data.

These rights may be exercised by writing to HOTELATELIER GROUP at the registered address Paseo de la Castellana, 143 – 9º Planta. 28046-Madrid, or by email to hotelatelier@hotelatelier.com.

Security measures and levels

HOTELATELIER GROUP has adopted the necessary measures to maintain the required level of security, according to the nature of the personal data processed and the circumstances in which it is processed, with the aim of preventing, as far as possible and subject to the technology available, its alteration, loss and unauthorised processing or access.

Likewise, Hotelatelier Group guarantees that it has adopted mechanisms to:

1. Guarantee the ongoing confidentiality, integrity, availability and resilience of the systems and services related to data processing.
2. Restore the availability of and access to personal data as quickly as possible in the event of a physical or technical incident.
3. Verify and confirm, on a regular basis, the effectiveness of the technical and organisational measures that have been put in place to guarantee the security of data processing.

Scope

The structure of the files, equipment and information systems and the technical and organisational measures put in place to guarantee the security of data, in order to comply with current legislation regarding data protection, will be applied to all files, whether permanent or temporary, held by Hotelatelier Group and which contain personal data, as well as any equipment or information systems by which the data is used.

User Consent

By registering with Hotelatelier Group, the party concerned confirms that he/she has read, understood and expressly accepted this Privacy Policy, granting his/her express and unequivocal consent for Hotelatelier Group to process his/her data in accordance with the purposes and services reflected herein.

The party concerned expressly authorises for their data to be transferred to third parties in order for Hotelatelier Group to fulfil the purposes outlined in this privacy policy.

Commercial and promotional information

Personal data that you provide to us via this form will be processed by Hotelatelier Group for the purpose of sending you Hotelatelier Group content and promotional communications.

Confidentiality and professional secrecy

Data collected in all private communications between Hotelatelier Group and the customers or users will be processed with absolute confidentiality, with Hotelatelier Group upholding its obligation to maintain the secrecy of personal data, in its duty to safely store it and adopt all the necessary measures to avoid its

alteration, loss and unauthorised use or access, in accordance with the provisions of the Regulation on Security Measures for Automated Files that may contain personal data.

In addition, Hotelatelier Group will also uphold the confidentiality of any kind of information exchanged between the parties or which they agree is of a confidential nature.

Changes to the security and data protection policy

Hotelatelier Group reserves the right to amend its security and data protection policy with the aim of adapting it to any changes to legislation or jurisprudence, or changes to related codes, or due to strategic corporate decisions. Any such amendments shall be effective as of the date of their publication on the Hotelatelier Hotels Website.

COOKIES USE AND POLICY

A *cookie* is a file downloaded to your computer when you access certain web pages. Among other things, *cookies* allow a web page to store and retrieve information about user navigation behaviour and, depending on the information they contain and the way in which their equipment uses it, may be used to recognise the user. The user's browser only saves *cookies* to the hard disk drive during the current session, using a minimal amount of storage space and causing no harm to the computer. *Cookies* do not contain any kind of specific personal information and the majority of them are removed from the disk drive on completion of the browsing session (known as *session cookies*).

The majority of browsers accept *cookies* as standard and independently of the cookie, allow or restrict temporary or stored *cookies* in the security settings.

Without your express consent by activating *cookies* in your browser, Hotelatelier Group will not use *cookies* to link the data saved with the personal data you provide at the time of registration or purchase.

What type of *cookies* does this web page use?

– *Technical cookies*: These cookies allow users to navigate a web page, platform or application and to use different options or services that exist within it, such as, for example: to monitor traffic and the communication of data; identify the session; enter restricted-access areas; save elements that are required for an order; carry out the purchase process for an order; carry out a registration or event participation request; use security elements during navigation; save content for sharing video or audio; or to share content on social media.

– *Personalisation Cookies*: These cookies allow the user to access the service with various general predefined characteristics according to a series of criteria on the user's terminal, such as, for example: the language; the browser used to access the service; the regional settings with which the service is accessed, etc.

– *Analysis Cookies*: These cookies are processed by either ourselves or third parties to quantify the number of users and thus carry out statistical measurement and analysis of how the services provided are used. This involves analysing users' navigation around our web page for the purpose of improving the provision of products or services that we offer and to improve the customer experience.

– Advertising *Cookies*: These cookies are either processed by ourselves or third parties to enable the most efficient management possible of the advertising spaces on the web page, tailoring the content of the advertisement to the service requested by the user or the way that they use our web page. This involves analysing users’ internet browsing habits and being able to show them adverts related to their browsing profile.

– Behavioural Advertising *Cookies*: These cookies enable the most efficient management possible of advertising spaces which, where applicable, the publisher has included on a website, application or platform on which the service requested is provided. These *cookies* store information about user behaviour obtained from the continuous observation of their browsing habits, which allows a specific user profile to be created and tailored advertising shown to them.

– Third-party *cookies*: On our Website, we also use the *Google Analytics* audience measurement system, a web analysis tool from *Google* that enables us to understand how users interact with our Website. Likewise, this enables *cookies* in the user’s site domain and uses a series of *cookies* known as “*__utma*” and “*__utmz*” to anonymously gather information and create trend reports about the Website, without identifying individual users. More information about the *cookies* used by *Google Analytics* and privacy.

Together with our server registration files, these provide us with information about the total number of users who visit our Website and which areas are most popular. Thanks to these cookies, we obtain information that can help us to improve navigation and provide a better experience for users and customers.

Interacting with the content on our Website may also involve third-party *cookies*, such as when users click on social media buttons or view videos that are hosted on other websites. Third-party *cookies* are those established by a domain that is different from our Website. We cannot access the data stored in the *cookies* of other websites you browse.

Below, we have included a link to the *Google* website where you can find the description of the type of *cookies* used by *Google Analytics* and their period of validity:

<https://developers.google.com/analytics/devguides/collection/analyticsjs/cookie-usage?hl=es>

By using this Website, the User expressly accepts the processing of the data collected in the manner and for the purposes described above.

In addition, the User confirms that they are aware that it is possible to object to the processing of this data or information by rejecting the use of *Cookies* via the appropriate configuration of their browser settings. However, this option to block *Cookies* in their browser may mean that some of the functionality of the Website is not available.

You may permit, block or remove the *cookies* installed on your equipment through the configuration of the browser options installed on your computer:

Internet Explorer: Tools -> Internet Options -> Privacy -> Configuration.

For more information, please consult Microsoft support or the Help section in the browser.

Firefox: Preferences -> Options -> Privacy -> History -> Personalised Settings.

For more information, please consult Mozilla support or the Help section in the browser.

Chrome: Settings -> Advanced -> Privacy -> Configure content.

For more information, please consult Google support or the Help section in the browser.

Safari: Preferences -> Security.

For more information, please consult Apple support or the Help section in the browser.

Changes to the *cookies* policy

Because we may update the *Cookies* Policy for our Website, we recommend that you review this policy each time you access our Website in order to stay informed about how and why we use *cookies*. The *Cookies* Policy was last updated on **[14/07/2016]**.

GOOGLE USERS

Privacy Policy for users who access through Google "LOGIN"

The objective of this section of our Privacy Policy is to inform you about the data we collect, why we collect it and how you can update, manage, export or delete it.

When accessing our "Loyalty" website, we collect the following information in order to provide you with the best services, and attend to your requests: **your email, name and surname, date of birth and telephone number.**

Under no circumstances will we collect or store your username and password to access Google.

The use that we make of your email, name and surname is as follows: in order to contact you and attend to your requests, respond to your requests for information and for any administrations you would like to make in our "Loyalty" portal.

You will always have access to modify your data, request modifications and to unsubscribe from our portal and loyalty program, as well as to request information about the data that we have regarding yourself.

In addition, all your information remains protected and is treated at all times in compliance with current data protection laws (in accordance with the provisions of Regulation (EU) 2016/679 of the European Parliament and of the Council of April 27, 2016.